

VALX bv Warranty Commitment Landing Gears

Definitions:

- 1.) "VALX" = VALX bv, Nederland
- 2.) "Customer" = Owner of the vehicle
- 3.) "Product" = VALX Landing gears S, H and e-LEG
- 4.) "Warranty" = The VALX bv Warranty Commitment
- 5.) "Workshop" = An authorized VALX Repair Workshop

Scope:

All VALX products are covered by a comprehensive warranty system.

Within this system, VALX will cover the costs of repair and/or unscheduled maintenance of the product in case of malfunction or manufacturing errors, if agreed upon in advance with VALX.

Applicable for:

The warranty is applicable for the vehicle equipped with the product.

Duration: *)

The warranty period is 36 months for the mechanical parts, starting from the moment the landing gears are first put into service, but max. 42 months after the production date of the landing gears.

The warranty period is 12 months for the electronic parts, starting from the moment the landing gears are first put into service, but max. 18 months after the production date of the landing gears. The warranty period on batteries is limited to 6 months.

Conditions:

- The vehicle is equipped with a VALX recommended product.
- The product is only equipped, repaired and maintained with original VALX (spare) parts or parts that have been approved by VALX for that purpose in writing.
- The vehicle owner or the workshop maintains and repairs the product according to the VALX maintenance guidelines and is keeping record of this.

Exclusions:

- Normal wear and tear.
- Damage to the product caused by:
 - accident or other extreme force;
 - improper or impermissible use of the product;
 - overloading the product;
 - modifications to the product that were not authorized by VALX.
 - not observing the operating-, maintenance- and/or installation instructions.
- All subsequent damage resulting from failure of the product is explicitly excluded.

Procedural conventions:

- In case of a warranty claim, the customer or the workshop has to notify either VALX or the vehicle builder in accordance with the guidelines stipulated by the vehicle builder.
- Either the vehicle builder, the customer or the workshop should inform VALX of the claim within 2 working days after the failure was first discovered. This can be done either by e-mail, fax or letter stating the chassis number of the vehicle, the landing leg identification number and the nature of the claim.



- The customer or the workshop must offer VALX the opportunity to inspect the vehicle and/or the damaged parts. VALX will confirm the reception of the claim within 2 working days after its reception at VALX and process the claim within a reasonable amount of time.
- The customer or the workshop should only send parts for investigation of the defect to VALX when asked by VALX to do so. Transportation charges are not covered under this warranty.

Terms of the warranty:

The sole responsibility of VALX under this warranty is limited to repairing or replacing damaged parts at a location appointed by VALX.

VALX is entitled to change the terms of the warranty without prior notice.

Choice of law and place of jurisdiction:

This warranty is governed by the "General terms and conditions of sales VALX bv", unless explicitly specified otherwise in this warranty.

The Warranty is subjected to Dutch law. The exclusive place of jurisdiction is Den Bosch.

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