

## Service Case Registration Form VALX bv

Please send this filled-in form to VALX bv (see address on page 2)

### Procedural Conventions

- When a Service Case occurs, the customer has to notify the vehicle manufacturer first in accordance with the guidelines stipulated by the vehicle manufacturer
- The requested information should be sent to VALX either by e-mail, fax or letter within 48 hours after the failure was first discovered
- VALX will confirm registration of the Service Case within 2 working days after reception and process the Service Case within a reasonable amount of time
- The customer must offer VALX the opportunity to inspect the vehicle and/or the damaged parts
- The customer should only send defective parts for repair or replacement to one of the VALX repair centres when asked by VALX to do so
- **Transportation charges are not covered**

### Contact details:

Service Case Applicant:

☐ Vehicle manufacturer ☐ Vehicle Owner/User ☐ Service Dealer

Date:

Company:

Contact person:

Country:

Telephone number:

Email address:

Date of problem detection:

Problem description:

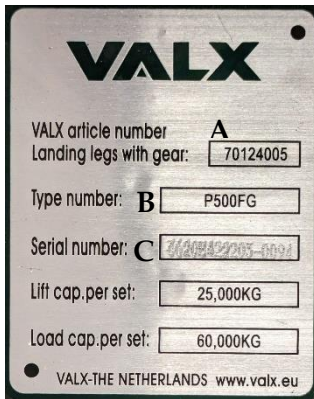
Please send pictures separately

Location vehicle:

(Street, Postal code, Place, Country)

Contact person/driver at location:

Telephone number at location:



**VALX**

VALX article number **A**

Landing legs with gear:

Type number: **B**

Serial number: **C**

Lift cap.per set:

Load cap.per set:

VALX-THE NETHERLANDS [www.valx.eu](http://www.valx.eu)

**VALX landing leg identification plate:**

- A** Valx article number
- B** Landing leg type number
- C** Serial number

**specification of damaged product(s):**

VALX article number:	<input type="text"/>
Landing leg type number:	<input type="text"/>
Serial number:	<input type="text"/>
Installation date:	<input type="text"/>
Vehicle manufacturer:	<input type="text"/>

**Additional info:**

Please send this document back to:

**VALX B.V.**

De Amert 700C  
5462 GH Veghel  
The Netherlands

Tel. number: +31 (0)88 405 8800  
Fax number: +31 (0)88 405 8820  
Email address: [support@valx.eu](mailto:support@valx.eu)

The VALX Warranty Commitment is available for download on [www.valx.eu](http://www.valx.eu)

**MAIL  
TO VALX**

By filling-in and sending this form, your Service Case will be registered and investigated.  
It is not an automatic guarantee for having your Service Case granted