

Service Case Registration Form VALX bv

Please send this filled-in form to VALX bv (see address on page 2)

Procedural Conventions

- *When a Service Case occurs, the customer has to notify the vehicle manufacturer first in accordance with the guidelines stipulated by the vehicle manufacturer*
- *The requested information should be sent to VALX either by e-mail, fax or letter within 48 hours after the failure was first discovered*
- *VALX will confirm registration of the Service Case within 2 working days after reception and process the Service Case within a reasonable amount of time*
- *The customer must offer VALX the opportunity to inspect the vehicle and/or the damaged parts*
- *The customer should only send defective parts for repair or replacement to one of the VALX repair centres when asked by VALX to do so*
- ***Transportation charges are not covered***

Contact details:

Service Case Applicant:

Vehicle manufacturer Vehicle Owner/User Service Dealer

Date:

Company:

Contact person:

Country:

Telephone number:

Email address:

Date of problem detection:

Problem description:

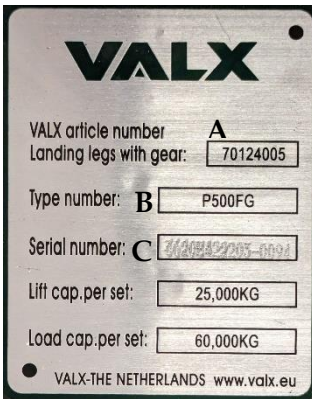
Please send pictures separately

Location vehicle:

(Street, Postal code, Place, Country)

Contact person/driver at location:

Telephone number at location:



VALX landing leg identification plate:

- A** Valx article number
- B** Landing leg type number
- C** Serial number

specification of damaged product(s):

VALX article number:

Landing leg type number:

Serial number:

Installation date:

Vehicle manufacturer:

Additional info:

Please send this document back to:

VALX B.V.

Everbest 2
5741 PM Beek en Donk
The Netherlands

Tel. number: +31 (0)88 405 8800
Fax number: +31 (0)88 405 8820
Email address: support@valx.eu

The VALX Warranty Commitment is available for download on www.valx.eu

**MAIL
TO VALX**

By filling-in and sending this form, your Service Case will be registered and investigated.
It is not an automatic guarantee for having your Service Case granted