

VALX B.V. Warranty Commitment 9 tonne axles and air suspension system

This document defines the warranty coverage, conditions and limitations applicable to VALX 9 tonne axles and air suspension systems.

Definitions:

- 1.) "VALX" = VALX B.V., Netherlands
- 2.) "Customer" = First owner of the vehicle
- 3.) "Product" = VALX 9 tonne axle and/or air suspension system
- 4.) "Warranty" = The VALX B.V. Warranty Commitment
- 5.) "Workshop" = An authorized VALX Repair Workshop
- 6.) "Zone Map" = VALX Geographical Zone Map, attached hereto as an annex.
- 7.) "Zone" = A geographical area as indicated on the Zone Map

Scope:

All VALX products are covered by the VALX standard warranty system as defined in this document.

Within this system, VALX will assume responsibility for the costs of repair and/or unscheduled maintenance of the Product in case of malfunction or manufacturing defect, provided that prior agreement has been obtained by VALX.

Applicable for:

The warranty is applicable for the vehicle equipped with the Product, excluding wear parts.

Duration:

Warranty coverage is determined based on both the country of registration and the main country of use of the vehicle.

Zone 1 Countries:

- Coverage: 60 months or 1,000,000 km (whichever comes first)
- Start: From the date the vehicle is first put into service
- Maximum: Up to 69 months after axle production date, regardless of the date the vehicle is first put into service

Zone 2 Countries or Off-road Use in Zone 1:

- Coverage: 36 months or 500,000 km (whichever comes first)
- Start: From the date the vehicle is first put into service
- Maximum: Up to 45 months after axle production date, regardless of the date the vehicle is first put into service

Zone 2 Countries with Off-road Use:

- Coverage: 24 months or 250,000 km (whichever comes first)
- Start: From the date the vehicle is first put into service
- Maximum: Up to 33 months after axle production date, regardless of the date the vehicle is first put into service

Countries Outside Zone 1 and 2:

- Coverage: 12 months or 250,000 km (whichever comes first)
- Start: From the date the vehicle is first put into service
- Maximum: Up to 21 months after axle production date, regardless of the date the vehicle is first put into service

Wear Parts in Zone 1 or 2:

- Coverage: 24 months (excluding normal wear and tear)
- Start: from the date stated on the delivery note that was sent to the customer

On/Off-road use:

A vehicle is considered to be in on-road use when it operates exclusively on roads with sealed and metalled surfaces, such as concrete or asphalt. Off-road use refers to any instance where a vehicle leaves sealed and metalled surfaces (for example, driving on a gravel road), even if only for a brief period.

Conditions:

- The vehicle is equipped with an EBS brake system when registered in a country in Zone 1 or Zone 2.
- The vehicle is equipped with a load dependent ABS brake system when registered in a country outside Zone 1 or Zone 2.
- The vehicle is equipped with a VALX recommended product.

- If a vehicle is registered and/or used in a country outside Zone 1, or is being used in off-road conditions in Zone 1, the product recommendations may deviate from standard. Please contact VALX for more information.
- The vehicle is not used in earthmoving, racing or military applications.
- The Product must be equipped, repaired and maintained exclusively with original VALX (spare) parts or parts that have received prior written approval from VALX for this specific purpose.
- The customer or the workshop grants VALX access to all stored data in the on-board equipment of the vehicle.
- The vehicle owner or the Workshop must perform all maintenance and repairs on the Product in accordance with VALX maintenance guidelines, and maintain accurate records of all such activities. This record should be shared with VALX when asked for.

Exclusions:

- Normal wear and tear.*
- Damage to the product caused by:
 - o accident or other extreme force;
 - o not observing the operating-, maintenance- and/or installation instructions;
 - o modifications to the product that were not authorized by VALX;
 - o improper or impermissible use of the Product.
- When the ODR of the vehicle shows:
 - o overloading;
 - o more than 0,5% of the total registered breaking events with the ABS/EBS not connected;
 - o more than 0,3% of the total accumulated distance with the ABS/EBS not connected;
 - o mishandling of the vehicle by using brake pressure over 4 bar or more than 15 RRS2 interventions
- Any consequential or subsequent damage arising from failure of the Product is explicitly excluded from warranty coverage.

Procedural conventions:

- In case of a warranty claim, the customer or the Workshop must first notify the vehicle manufacturer, following the procedures and guidelines established by the vehicle manufacturer.
- The vehicle manufacturer, the customer or the Workshop must notify VALX of the warranty claim within two working days of discovering the failure. Notification should be made by e-mail and must include a fully completed Service Case Registration Form Axles.
- The customer or the Workshop must offer VALX the opportunity to inspect the vehicle and/or the damaged parts. VALX will acknowledge receipt of the warranty claim within two working days of receiving it and will process the claim within a reasonable timeframe.
- The customer or the Workshop must send parts to VALX for defect investigation only upon request by VALX.
- Transportation charges and labour costs not previously authorized by VALX are not covered under this Warranty.

Terms of the warranty:

The sole responsibility of VALX under this Warranty is limited to repair or replacement of damaged parts at a location designated by VALX. For VALX to initiate a warranty investigation, the customer is required to submit a claim via the official website <https://www.valx.eu> by completing the Service Case Registration Form with all required details.

VALX is entitled to change the terms of the warranty without prior notice.

Choice of law and place of jurisdiction:

This warranty is governed by the "General terms and conditions of sales VALX B.V.", except where explicitly stated otherwise within this Warranty. In that case the provision of this Warranty shall prevail.

The Warranty is subject to Dutch law. The exclusive place of jurisdiction is 's Hertogenbosch.

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**) The following parts are subject to normal wear:*

Disc brake axle:

- Brake disc / rotor
- Brake pads
- Brake cylinder
- Seals in disc brake callipers

Drum brake axle:

- Brake drum
- Brake linings
- Brake cylinder
- S-cam bearings

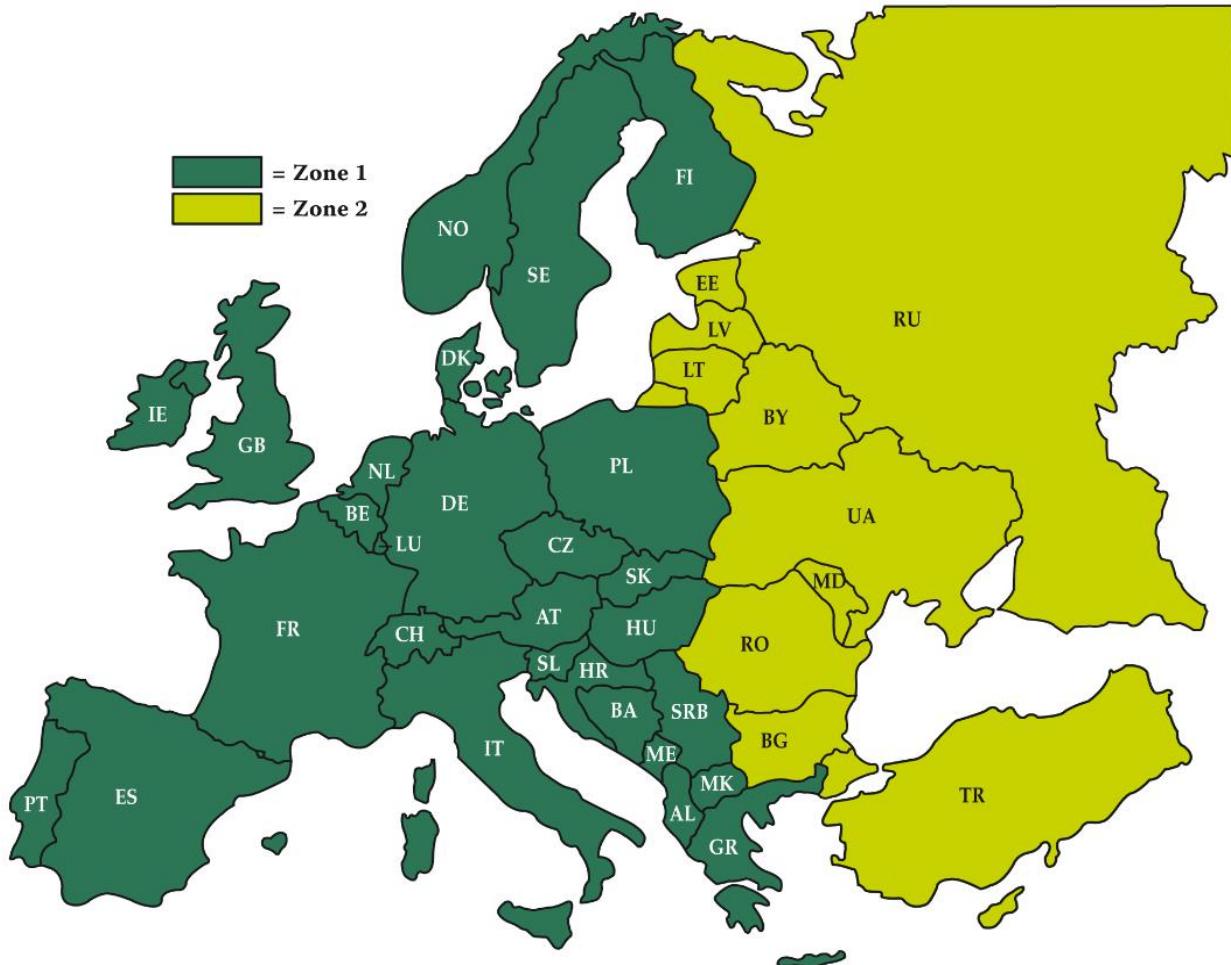
Suspension:

- Shock absorber
- Air spring
- Silent bush

- *S-camshaft*
- *Slack adjuster*

All other items are covered as stated in this VALX B.V. Warranty Commitment

VALX B.V. Warranty Zones



VALX B.V. Warranty Commitment 9 tonne E2!HD axles and air suspension system

This document defines the warranty coverage, conditions and limitations applicable to VALX 9 tonne E2!HD axles and air suspension systems.

Definitions:

1.)	“VALX”	= VALX B.V., Netherlands
2.)	“Customer”	= First owner of the vehicle
3.)	“Product”	= VALX 9 tonne E2!HD axle and/or air suspension system
4.)	“Warranty”	= The VALX B.V. Warranty Commitment
5.)	“Workshop”	= An authorized VALX Repair Workshop
6.)	“Zone Map”	= VALX Geographical Zone Map, attached hereto as an annex.
7.)	“Zone”	= A geographical area as indicated on the Zone Map

Scope:

All VALX products are covered by the VALX standard warranty system as defined in this document.

Within this system, VALX will assume responsibility for the costs of repair and/or unscheduled maintenance of the Product in case of malfunction or manufacturing defect, provided that prior agreement has been obtained by VALX.

Applicable for:

The warranty is applicable for the vehicle equipped with the Product, excluding wear parts.

Duration:

Warranty coverage is determined based on both the country of registration and the main country of use of the vehicle.

Zone 1 Countries:

- Coverage: 36 months or 500,000 km (whichever comes first)
- Start: From the date the vehicle is first put into service
- Maximum: Up to 45 months after axle production date, regardless of the date the vehicle is first put into service

Zone 2 Countries or Off-road Use in Zone 1:

- Coverage: 24 months or 400,000 km (whichever comes first)
- Start: From the date the vehicle is first put into service
- Maximum: Up to 33 months after axle production date, regardless of the date the vehicle is first put into service

Zone 2 Countries with Off-road Use:

- Coverage: 12 months or 200,000 km (whichever comes first)
- Start: From the date the vehicle is first put into service
- Maximum: Up to 21 months after axle production date, regardless of the date the vehicle is first put into service

Countries Outside Zone 1 and 2:

- Coverage: 12 months or 200,000 km (whichever comes first)
- Start: From the date the vehicle is first put into service
- Maximum: Up to 21 months after axle production date, regardless of the date the vehicle is first put into service

Wear Parts in Zone 1 or 2:

- Coverage: 24 months (excluding normal wear and tear)
- Start: from the date stated on the delivery note that was sent to the customer

On/Off-road use:

A vehicle is considered to be in on-road use when it operates exclusively on roads with sealed and metalled surfaces, such as concrete or asphalt. Off-road use refers to any instance where a vehicle leaves sealed and metalled surfaces (for example, driving on a gravel road), even if only for a brief period.

Conditions:

- The vehicle is equipped with an EBS brake system when registered in a country in Zone 1 or Zone 2.
- The vehicle is equipped with a load dependent ABS brake system when registered in a country outside Zone 1 or Zone 2.
- The vehicle is equipped with a VALX recommended product.

- If a vehicle is registered and/or used in a country outside Zone 1, or is being used in off-road conditions in Zone 1, the product recommendations may deviate from standard. Please contact VALX for more information.
- The vehicle is not used in earthmoving, racing or military applications.
- The Product must be equipped, repaired and maintained exclusively with original VALX (spare) parts or parts that have received prior written approval from VALX for this specific purpose.
- The customer or the workshop grants VALX access to all stored data in the on-board equipment of the vehicle.
- The vehicle owner or the Workshop must perform all maintenance and repairs on the Product in accordance with VALX maintenance guidelines, and maintain accurate records of all such activities. This record should be shared with VALX when asked for.

Exclusions:

- Normal wear and tear.*
- Damage to the product caused by:
 - o accident or other extreme force;
 - o not observing the operating-, maintenance- and/or installation instructions;
 - o modifications to the product that were not authorized by VALX;
 - o improper or impermissible use of the Product.
- When the ODR of the vehicle shows:
 - o overloading;
 - o more than 0,5% of the total registered breaking events with the ABS/EBS not connected;
 - o more than 0,3% of the total accumulated distance with the ABS/EBS not connected;
 - o mishandling of the vehicle by using brake pressure over 4 bar or more than 15 RRS2 interventions
- Any consequential or subsequent damage arising from failure of the Product is explicitly excluded from warranty coverage.

Procedural conventions:

- In case of a warranty claim, the customer or the Workshop must first notify the vehicle manufacturer, following the procedures and guidelines established by the vehicle manufacturer.
- The vehicle manufacturer, the customer or the Workshop must notify VALX of the warranty claim within two working days of discovering the failure. Notification should be made by e-mail and must include a fully completed Service Case Registration Form Axles.
- The customer or the Workshop must offer VALX the opportunity to inspect the vehicle and/or the damaged parts. VALX will acknowledge receipt of the warranty claim within two working days of receiving it and will process the claim within a reasonable timeframe.
- The customer or the Workshop must send parts to VALX for defect investigation only upon request by VALX.
- Transportation charges and labour costs not previously authorized by VALX are not covered under this Warranty.

Terms of the warranty:

The sole responsibility of VALX under this Warranty is limited to repair or replacement of damaged parts at a location designated by VALX. For VALX to initiate a warranty investigation, the customer is required to submit a claim via the official website <https://www.valx.eu> by completing the Service Case Registration Form with all required details.

VALX is entitled to change the terms of the warranty without prior notice.

Choice of law and place of jurisdiction:

This warranty is governed by the "General terms and conditions of sales VALX B.V.", except where explicitly stated otherwise within this Warranty. In that case the provision of this Warranty shall prevail.

The Warranty is subject to Dutch law. The exclusive place of jurisdiction is 's Hertogenbosch.

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**) The following parts are subject to normal wear:*

Disc brake axle

- Spline shaft
- Brake disc / rotor
- Brake pads
- Brake cylinder

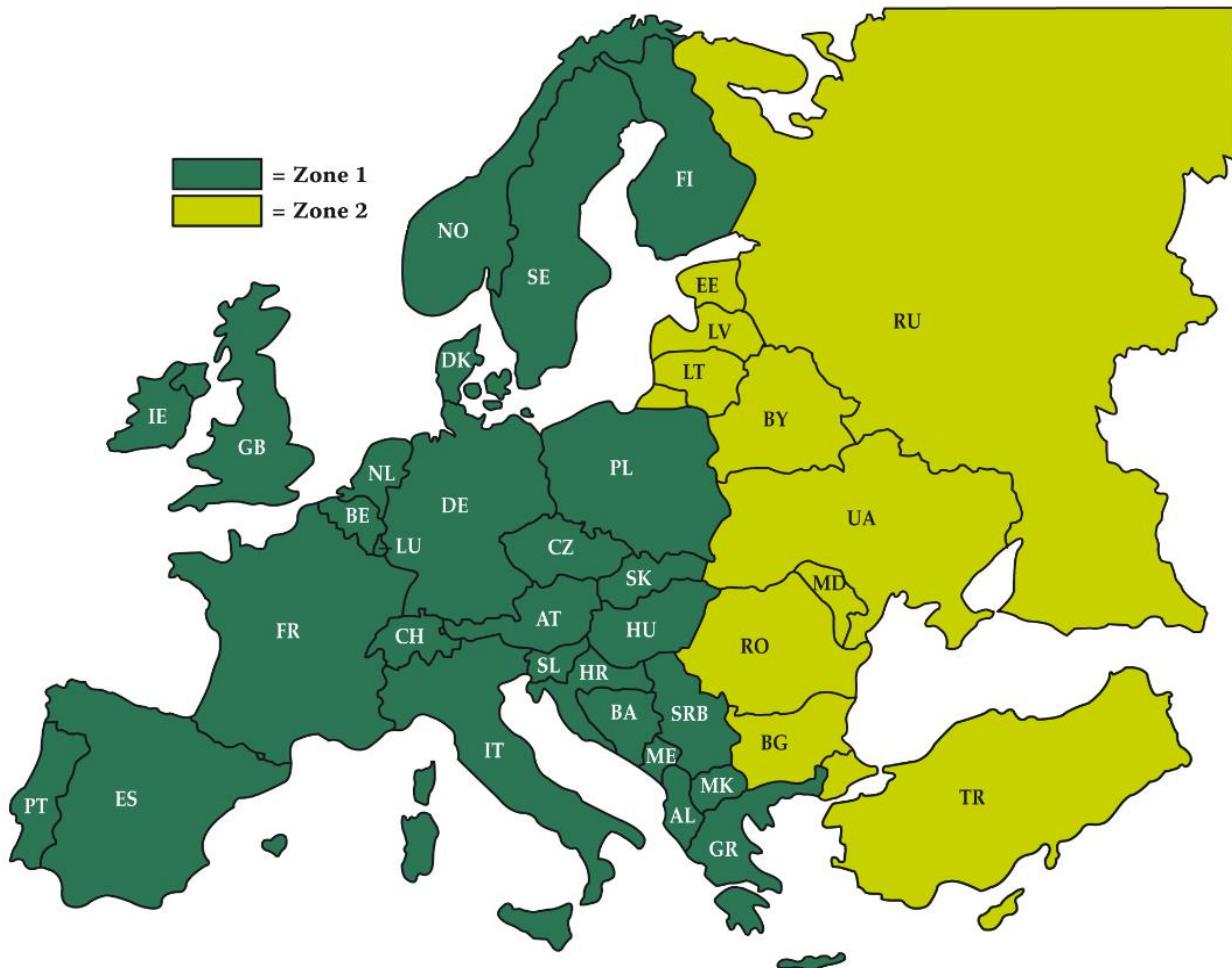
Suspension:

- Shock absorber
- Air spring
- Silent bush

- *Seals in disc brake callipers*

All other items are covered as stated in this VALX B.V. Warranty Commitment

VALX B.V. Warranty Zones



VALX B.V. Warranty Commitment Landing Gears

This document defines the warranty coverage, conditions and limitations applicable to VALX landing legs.

Definitions:

- 1.) "VALX" = VALX B.V., Netherlands
- 2.) "Customer" = First owner of the vehicle
- 3.) "Product" = Valx Landing Gears P, H and e-Leg
- 4.) "Warranty" = The VALX bv Warranty Commitment
- 5.) "Workshop" = An authorized VALX Repair Workshop

Scope:

All VALX products are covered by the VALX standard warranty system as defined in this document.

Within this system, VALX will assume responsibility for the costs of repair and/or unscheduled maintenance of the Product in case of malfunction or manufacturing defect, provided that prior agreement has been obtained by VALX.

Applicable for:

The warranty is applicable for the vehicle equipped with the Product.

Duration:

The warranty period is 36 months for the mechanical parts, starting from the moment the Product is first registered at the vehicle registration service, but max. 42 months after the production date of the Product.

The warranty period is 12 months for the electronic parts, starting from the moment the Product is first registered at the vehicle registration service, but max. 18 months after the production date of the Product.

The warranty period on batteries is limited to 6 months, starting from the moment the Product is first registered at the vehicle registration service, but max. 12 months after the production date of the Product.

Conditions:

- The vehicle is equipped with a VALX recommended product.
- The vehicle is not used in earthmoving, racing or military applications.
- The Product must be equipped, repaired and maintained exclusively with original VALX (spare) parts or parts that have received prior written approval from VALX for this specific purpose.
- The vehicle owner or the Workshop must perform all maintenance and repairs on the Product in accordance with VALX maintenance guidelines, and maintain accurate records of all such activities. This record should be shared with VALX when asked for.

Exclusions:

- Normal wear and tear.
- Damage to the product caused by:
 - o accident or other extreme force;
 - o not observing the operating-, maintenance- and/or installation instructions;
 - o modifications to the product that were not authorized by VALX;
 - o improper or impermissible use of the Product.
- Any consequential or subsequent damage arising from failure of the Product is explicitly excluded from warranty coverage.

Procedural conventions:

- In case of a warranty claim, the customer or the Workshop must first notify the vehicle manufacturer, following the procedures and guidelines established by the vehicle manufacturer.
- The vehicle manufacturer, the customer or the Workshop must notify VALX of the warranty claim within two working days of discovering the failure. Notification should be made by e-mail and must include a fully completed Service Case Registration Form landing legs.
- The customer or the Workshop must offer VALX the opportunity to inspect the vehicle and/or the damaged parts. VALX will acknowledge receipt of the warranty claim within two working days of receiving it and will process the claim within a reasonable timeframe.
- The customer or the Workshop must send parts to VALX for defect investigation only upon request by VALX.
- Transportation charges and labour costs not previously authorized by VALX are not covered under this Warranty.

Terms of the warranty:

The sole responsibility of VALX under this Warranty is limited to repair or replacement of damaged parts at a location designated by VALX. For VALX to initiate a warranty investigation, the customer is required to submit a claim via the official website <https://www.valx.eu> by completing the Service Case Registration Form with all required details.

VALX is entitled to change the terms of the warranty without prior notice.

Choice of law and place of jurisdiction:

This warranty is governed by the "General terms and conditions of sales VALX B.V.", except where explicitly stated otherwise within this Warranty. In that case the provision of this Warranty shall prevail.

The Warranty is subject to Dutch law. The exclusive place of jurisdiction is 's Hertogenbosch.

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